

March 2020

Canadian Hearing Instrument Practitioners Society COVID – 19 Information Sheet #2

In keeping with national efforts to mitigate the spread of COVID-19 (“coronavirus disease”), CHIPS urges you and your colleagues to review and share the following information and guidelines:

Stay Informed:

***New:** For information about the Government of Canada’s new measures to support workers, visit: [Employment and Social Development Canada - Support for Workers](#).

For current and reliable information, visit the Public Health Agency of Canada website at: [Public Health Agency of Canada - Information Gateway](#).

For information to assist the small/medium size business community, visit: [Government of Canada - Support for Business Community](#).

For Health Professionals, visit: [Public Health Agency of Canada - Health Professionals](#).

For awareness posters and information, visit: [Public Health Agency of Canada - Awareness Posters](#).

Before you attend a conference or special event, view the Public Health Agency of Canada’s risk assessment tool at: [Public Health Agency of Canada - Risk Assessment Tool](#).

For travel advice view the Public Health Agency of Canada’s travel advice page at: [Public Health Agency of Canada - Travel Advice](#).

Take Precautions:

Take all appropriate measures to ensure that your clinic and office environment is safe and that you have a training and cleaning protocols in place to ensure it stays that way:

- Hand washing is vital so make sure you have plenty of alcohol-based hand sanitizer (containing at least 60% alcohol) and provide easy access to soap and water. Hand washing should be performed frequently for at least 15-20 seconds.
- Place hand sanitizing dispensers in prominent locations throughout your clinic and office, especially in the common areas such as the sitting, lobby or entrance. Have tissue boxes handy, too.
- Sanitize all surfaces frequently throughout the day, with particular focus on high traffic and high contact areas, such as phones, door handles, washrooms, tables and chairs.
- Discard items that cannot be easily cleaned, such as newspapers, magazines, stuffed toys and games.
- Practice social distancing to minimize close contact with colleagues, staff and patients.
- Make sure everyone in your clinic and office environment are aware of and respect the protocol.
- Display visible signage (in the entrance and sitting areas of your clinic and office) instructing your clients and patients clearly see the hand washing, cleaning and service protocols you have in place. This will reassure your clients and patients that you have taken the appropriate steps to ensure their safety, health, comfort and quality of service.

The health and safety of your colleagues, staff and your patients are a top priority and we urge you to follow the lead of Canadian public health authorities at this important time.

We will continue to monitor developments and provide you with updates as they become available.

For additional information, call contact CHIPS at info@chipscanada.com or at 289.338.9626.